

**Nov 22  
Thursday**

**6:00 – 8:00 pm**

**With Dr. Michael Noble**



# **BCSLS Telehealth Video Broadcast**

***“COMMUNICATION  
TOOLS FOR A  
QUALITY CULTURE”***

The medical laboratory, similar to all other institutions work more effectively and with less errors when there is a culture that supports Quality. Increasing Quality awareness does not need to be costly, but does require some time and energy. This session will address communication tools that laboratory leaders can use that will contribute to discussion and conversation, and enhance knowledge and engagement in Quality activities.

## **Costs:**

BCSLS members: \$28,

MLA, MLT Non-members: \$56,

Other Hospital Staff: \$56

## **Registration:**

Credit Card: Online registration [www.bcsls.net](http://www.bcsls.net) – education – Telehealth

Cash or Cheque: Register with the Site Coordinator at your site

## **Where:**

- Broadcast to over 45 sites across BC. To see which sites are participating this month, check the site list on the website. [www.bcsls.net](http://www.bcsls.net) – education
- See it live in Vancouver at Women’s and Children’s Hospital. Limited seating.