

Bio: Susan Thomas MA, ART



☞ Susan Thomas holds a Master of Arts in Leadership and an ART in Clinical Chemistry. Susan has experience with the DAP and CAP accreditation programs and is a surveyor with Accreditation Canada. Susan has held a number of senior level positions in both private and public medical laboratory organizations and is currently the Clinical Laboratory Manager at Royal Columbian Hospital. She has been an instructor with the UBC Certificate Course in Laboratory Quality Management since its inception. Susan has a strong personal interest in quality management particularly in the context of patient safety and risk.