

Susan Thomas MA, ART

PRESENTER PROFILE

Susan Thomas holds a Master of Arts in Leadership and an ART in Clinical Chemistry. A strong personal interest is patient safety in the context of the practice of laboratory medicine and understanding how errors are made and how they can be prevented. Susan is the Clinical Laboratory Manager at Royal Columbian Hospital and has held a number of senior positions in her career including the Director of Quality, Provincial Health Services Authority Laboratory Services; the Leader, Pathology Division for the Diagnostic Accreditation Program; and other senior management roles in both the private and public medical laboratory sectors. Susan is a member of the faculty and development team for the University of British Columbia Certificate Course in Laboratory Quality Management.